



Milestone 2: Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight groups of medical/behavioral health, community nursing, and social support services providers.

Metric 1: Resource guide completed, detailing medical/behavioral/social community resources and care protocols developed by program oversight committee (Project level documentation)

Data Source 1: Completed resource guide which details medical/behavioral/social community resources and care protocols developed by program oversight committee.



There are various community resources available across our PPS.

1. Resources in our PPS are available via calling or accessing the web through 2-1-1
 - a. Web based resource link to 2-1-1 for our PPS:
 - i. Schoharie: on line- <http://www.211neny.org/>
 - ii. Herkimer and Madison: on line- <http://www.211midyork.org/listed-partners>
 - iii. Otsego and Delaware: on line- <http://www.helpme211.org/>
 - iv. Printable versions of the 2-1-1 resources are available via accessing the above web sites
 - v. The New York State of Health on line site lists agencies that hold the contracts for the county:
<http://info.nystateofhealth.ny.gov/sites/default/files/December%202015%20IPA-Navigator%20Site%20Directory.pdf>
 - vi. There is an option to search by individual broker (all individuals trained as a health insurance navigators in the county/state):
https://nystateofhealth.ny.gov/agent/hx_brokerSearch
 - b. Agencies in our PPS are accessible via telephone as listed below:

Otsego:

Community Service Society of New York, Chenango Health Network

[\(607\) 337-4128](tel:6073374128)

Mothers and Babies Perinatal Network

[\(800\) 231-0744](tel:8002310744)

Fidelis Care

[1-888-343-3547](tel:18883433547)

Bassett Health Insurance Navigation

[\(315\) 867-2480](tel:3158672480)



Schoharie:

Community Service Society of New York, Health Insurance Access Program

[\(518\) 810-0808](tel:(518)810-0808)

Southern Tier Independence Center, Catskill Center for Independence

[\(607\) 432-8000](tel:(607)432-8000)

Lead Navigator for STIC: Debra Martin [\(607\) 725-7256](tel:(607)725-7256)

Community Service Society of New York, Public Policy and Education Fund

[\(800\) 803-8508](tel:(800)803-8508)

Fidelis Care

[1-888-343-3547](tel:1-888-343-3547)

Bassett Health Insurance Navigation

[\(315\) 867-2480](tel:(315)867-2480)

Herkimer:

Bassett Health Insurance Navigation

[\(315\) 867-2480](tel:(315)867-2480)

Community Service Society of NY, ACR Health

[\(800\) 475-2430](tel:(800)475-2430)

Fidelis Care

[1-888-343-3547](tel:1-888-343-3547)



Bassett Healthcare Network

PPS ID: **22** – **Bassett Medical Center PPS**

DY2 Q3 Supporting Documentation

Project: <2ci> <Navigation>

- c. A written community resource guide is available across the PPS that even spans beyond our PPS counties.

COMMUNITY SERVICES DIRECTORY



Bassett Healthcare Network

BASSETT'S CORE VALUES

- RELATIONSHIPS** - that build trust and nurture our patients, each other and the communities we serve.
- EXCELLENCE** - in all encounters and outcomes.
- ACCOUNTABILITY** - for taking personal action to achieve success.
- LEARNING** - that sparks creativity and a willingness to change.
- INTEGRATION** - of network colleagues in communication, decision making, resource utilization and planning
- SERVICE** - to our patients, patients' families, and the community which is our organization.

The Case Management and Social Work Department is dedicated to the mission, vision and core values of Bassett Medical Center. This roster of service agencies in the greater Leatherstocking Region and beyond is offered as a directory of assistance available in our community and surrounding areas. These organizations can aid in meeting patient needs, respond to questions, or provide guidance and support. This may not be an all-inclusive list.

If you have any questions or concerns about your post-hospital needs, please discuss them with your case management representative, or contact 607-547-3640.

The Case Management-Social Work team is comprised of nurses and social workers that work closely with your physician, nurse and other members of the interdisciplinary team. They coordinate patient care needs, prepare you for a safe discharge, and make referrals to community resources as need for your continuum of care.

Every patient at Bassett Medical Center will have a discharge plan. A discharge plan addresses the end of your hospital stay. If your stay is scheduled ahead of time, the planning may start before you arrive. If your hospital stay is not planned ahead, planning for discharge will start soon after you arrive.

In general, if your care and treatments have been concluded, you can expect that your discharge time will be before 11:00 am on the day of discharge. Please confirm your discharge time with your nurse or doctor and arrange your ride in advance. If you need help arranging for a ride, please ask to speak to your case manager or social worker. We will make every effort to have everything ready for your planned discharge time.

Providers listed in Red are affiliated with Bassett Healthcare Network. Please note you are under no obligation to select a Bassett affiliated provider. Bassett Healthcare Network respects our patient's right to select the provider of their choice.

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Directory of Assistance

Adult Day Care

Chenango County:

Crouse Community Center (Medical Model)	607-234-4051
Golden Days Adult Day Care (Medical Model)	607-729-9206

Delaware County:

A.O. Fox Hospital (Medical Model).....	607-431-5736
Golden Days Adult Day Care (Medical Model).....	607-729-9206

Herkimer County:

Folts Home (Medical Model)	315-866-7322
Little Falls Hospital (Medical Model).....	315-823-2080
Mohawk Valley Nursing Home (Medical Model).....	315-895-4050
Valley Health Services (Medical Model).....	315-866-3330

Madison County:

Crouse Community Center, Hamilton (Medical Model).....	315-824-6230
Crouse Community Center, Cazenovia (Medical Model).....	315-655-5464

Montgomery County:

Amsterdam Memorial ADHC (Medical Model).....	518-841-3694
Wilkinson Residential Health (Social Model)	518-841-3605

Oneida County:

Focus Rehabilitation and Nursing (Medical Model).....	315-732-0100
St. Luke's Adult Day Care (Medical Model).....	315-624-4663
Presbyterian Center (Medical & Social Model).....	315-797-7500
Sitrin Health Care Center (Medical & Social Model).....	315-797-3114
Ava Dorfman Senior Citizen's Civic Center (Social Model)	315-337-8230
Lutheran Care (Social Model).....	315-235-7149
Resource Center for Independent Living (RCIL) (Social Model).....	315-797-4642

Otsego County:

A.O. Fox Hospital (Medical Model).....	607-431-5736
Hampshire House (Social Model).....	607-432-6171
Woodside Hall (Social Model).....	607-547-2475

Schoharie County:

A.O. Fox Hospital (Medical Model).....	607-431-5736
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Adult Homes & Independent/ Assisted Living Facilities

Chenango County:

Bida Adult Home.....	607-843-6769
Chenango Valley Adult Home.....	607-334-6598
Preston Manor Home for Adults.....	607-334-9428

Delaware County:

LaValley Family Home (Adult Home).....	607-363-2703
Our Home Away From Home (Adult Home).....	607-287-7318
Skywold Manor (Adult Home).....	607-746-3609
Tell-a-Friend (Adult Home).....	607-278-6015
Wright's Home for Adults (Adult Home).....	845-586-2308
Kirkside of Roxbury, Inc. (Adult Home/Assisted Living).....	607-326-4651
Robinson Terrace (Adult Home/Assisted Living).....	607-652-2960
Robynwood (Assisted Living).....	607-432-6387
The Plains at Parish Homestead (Assisted Living).....	607-267-4013

Herkimer County:

Folts-Claxton Manor (Adult Home).....	315-866-6964
Middleville Rest Home (Adult Home).....	315-891-3695
Mohawk Homestead (Adult Home).....	315-866-1841
Valley Residential Services (Assisted Living).....	315-219-5700

Madison County:

Hamilton Manor Home for Adults (Assisted Living) 315-691-4051
Hazel L. Carpenter Home, Inc. (Assisted Living).....315-363-1470

Montgomery County:

Arkell Center Apartments (Adult Home)..... 518-673-4408
Sara Jane Sanford Home (Assisted Living)..... 518-842-3670

Oneida County:

Willow Park (Adult Home/Assisted Living).....315-732-2257
Cedarbrook at Sitrin Community (Assisted Living)..... 315-624-9241

Otsego County:

Clara Welch Thanksgiving Home 607-547-8844
Hampshire House (Assisted Living)..... 607-432-6171
Heritage at The Plains at Parish Homestead 607-267-4013
Robynwood Home for Adults 607-432-63878
Woodside Hall, LLC.....607-547-0600

Schoharie County:

Marchand Manor for Adults/Assisted Living 518-284-2357
Van Aller's Family Style Adult Home 518-827-4347
Emma Guy Family Style Adult Home 518-868-4597

Adult Protective Services (APS)

Chenango County:

Local number 607-337-1500
Off Hour Number: Chenango County Sheriff's Dept.607-334-2000

Delaware County:

Local number 607-832-5300

Herkimer County:

Local number315-867-1291

Madison County:

Local number315-366-2211

Montgomery County:

Local number518-853-8275

Off Hour Number: Montgomery County Sheriff's Dept..... 518-853-5500

Oneida County:

Local number315-798-5264

Off Hour Number: Oneida County Sheriff's Dept..... 315-736-0141

Otsego County:

Local number607-547-1700

Off Hour Number: Otsego County Sheriff's Dept..... 607-547-4271

Schoharie County:

Local number518-295-8334

Off Hour Number: Schoharie County Sheriff's Dept..... 518-295-8114

AIDS Program

Chenango County:

Southern Tier607-798-1706

Delaware County:

Northeastern.....518-434-4686

Herkimer County:

AIDS Community Resources (ACR).....315-793-0661

Madison County:

AIDS Community Resources (ACR).....315-793-0661

Montgomery County:

Northeastern.....518-434-4686

Oneida County:

AIDS Community Resources (ACR).....315-793-0661

Otsego County:

Northeastern.....518-434-4686

Schoharie County:

Northeastern.....518-434-4686

Alcohol & Substance Use/Addiction Services

National/Statewide Numbers:

OASAS Addiction Hotline.....877-8-HOPENY

Office of Alcoholism and Substance Abuse Services (OASAS).....877-846-7369

Alcoholics Anonymous (AA).....800-765-8336

Narcotics Anonymous (NA).....818-773-9999 ext. 771

National Drug and Alcohol Treatment Referral Routing Service...800-622-HELP

Addiction Crisis Center:

Fairview Alcoholism Crisis Center (Binghamton).....607-722-4080

New Horizons at Binghamton General.....607-762-2901

Rescue Mission of Utica-Addiction Crisis Center.....315-735-1645 ext. 160

Inpatient Services:

Conifer Park.....800-989-6446

Crouse Hospital.....315-470-8304

Delaware Valley Hospital.....607-865-2163

Health Alliance of the Hudson Valley.....845-331-3131

Insight House.....315-724-5168

McPike Addiction Treatment Center.....315-738-4600

New Horizon's at Binghamton General.....607-762-2901

R.C. Ward Addictions Treatment Center.....845-341-2511

St. Joseph's Addiction Treatment and Recovery Center.....518-891-3950

St. Mary's Hospital.....518-841-7320

St. Lawrence Addiction Treatment Center.....315-393-1180

St. Peter's Addiction Recovery Center.....518-452-6757

Tully Hill.....315-696-6114

Chenango County:

Chenango County Alcohol & Drug Abuse Services.....607-337-1600
Fairview Recovery Services.....607-722-8987

Delaware County:

Alcohol and Drug Abuse Council.....607-746-8300
Delaware County Alcohol Abuse.....607-865-7656
Friends of Recovery of Delaware and Otsego Counties.....607-267-4435

Herkimer County:

Beacon Center315-717-0189
Herkimer County Prevention Council.....315-894-8080

Madison County:

Catholic Charities315-363-5274

Montgomery County:

AA: Capital District Office.....518-827-8004

Oneida County:

Insight House315-724-5168 ext. 266
Milestones - dual recovery services315-507-5800
Rome Memorial Hospital Recovery Center.....315-334-4701

Otsego County:

LEAF Council on Alcoholism and Other Addictions607-432-0090
Otsego County Chemical Dependency Clinic607-431-1030
Turning Point Center.....607-267-4435

Schoharie County:

Schoharie County Council on
Alcohol and Substance Abuse, Cobleskill518-234-8705
Schoharie County Chemical Dependency Clinic518-295-2031

Regional AA Meetings:

Website Address:<http://www.adaonline.org/meetings/aaday.htm>

Alzheimer's Association

Chenango County	607-289-4098
Delaware County	607-547-1650
Herkimer County.....	315-617-4025
Madison County.....	315-472-4201
Montgomery County	518-867-4999
Oneida County.....	315-617-4025
Otsego County.....	607-547-1650
Schoharie County.....	607-547-1650

American Red Cross

National Number.....	800-RED-CROSS
Mohawk Valley Chapter	315-733-4666
(Delaware, Herkimer, Oneida and Otsego Counties)	
Northeast Chapter.....	518-458-8111
(Fulton, Montgomery and Schoharie Counties)	
Southern Tier Chapter	607-785-7207
(Chenango and Broome Counties)	

Blind or Visually Impaired

Chenango County:

Association for Vision Rehabilitation and Employment (AVRE)... 607-724-2428

Delaware County:

Association for Vision Rehabilitation and Employment (AVRE)... 607-724-2428

Herkimer County:

Central Association for the Blind and Visually Impaired (CABVI) .. 315-797-2233

Madison County:

Central Association for the Blind and Visually Impaired (CABVI) .. 315-797-2233

Montgomery County:

Central Association for the Blind and Visually Impaired (CABVI) .. 315-797-2233

Oneida County:

Central Association for the Blind and Visually Impaired (CABVI) .. 315-797-2233

Otsego County:

Association for Vision Rehabilitation and Employment (AVRE).... 607-724-2428

Central Association for the Blind and Visually Impaired (CABVI) .. 315-797-2233

Schoharie County:

National Association of the Blind at Albany (NABA)..... 518-463-1211

Cancer Services

National Coalition for Cancer Survivorship..... 888-650-9127

NYS Bureau of Cancer Prevention and Control..... 866-442-CANCER

Chenango County 607-778-3900

Delaware County 607-433-3706

Herkimer County..... 315-798-5248

Madison County 315-798-5248

Montgomery County 518-841-3726

Oneida County 315-798-5248

Otsego County 607-433-3706

Schoharie County..... 607-433-3706

Catholic Charities

Chenango County 607-334-8244

Delaware County 315-746-7550

Herkimer County..... 315-894-9917

Madison County 315-363-5274

Montgomery County 518-762-8313

Oneida County 315-724-2158

Otsego County..... 607-432-0061

Schoharie County.....607-234-3581

Certified Home Health Agencies (CHHA)

Chenango County:

At Home Care.....607-432-7924
Family Home Care, Inc. Sherburne..... 607-674-6465
Staffings, Binghamton..... 607-772-8080
Gentiva 607-771-8791
Expanded In-Home Services for the Elderly Program (EISEP) 607-337-1770
Nutrition Programs (Meals on Wheels)..... 607-337-1770
Personal Alert Response System (Lifeline)..... 607-337-1770

Delaware County:

At Home Care.....607-432-7924
HCR Homecare..... 800-270-4904
Delaware Opportunities (Meals on Wheels)..... 607-746-1710

Herkimer County

At Home Care.....607-432-7924
Community Health Center (CHC) 800-283-8308
In-Home services, Job Pool, Caregiver & Respite Services.....315-867-1124
Meals on Wheels.....315-867-1204

Madison County

HCR Homecare..... 315-280-0681

Montgomery County

Community Health Center (CHC) 800-238-8308
VNA of Albany 518-489-2681
Gentiva Home Health..... 800-280-8202

Oneida County

Acacia Home Care..... 315-266-0614
St. Elizabeth's..... 315-797-9770

Visiting Nurses Association (Syracuse)	315-477-4663
Visiting Nurses Association (Utica)	315-735-8521
Visiting Nurses Association (VNA).....	315-624-4663

Otsego County

At Home Care.....	607-432-7924
HCR Homecare.....	607-464-4010
Meals on Wheels.....	607-547-4232

Schoharie County

At Home Care.....	607-432-7924
HCR Homecare.....	518-254-7092
Community Health Center (CHC).....	800-238-8308
Visiting Nurses Association (VNA).....	518-489-2681

Child Services

Child Protective Services

Statewide Hotline	800-342-3720
Chenango County	607-337-1500
Delaware County	607-832-5300
Herkimer County.....	315-867-1214
Madison County.....	315-366-2548
Montgomery County	518-853-8278
Oneida County.....	315-798-5422
Otsego County.....	607-547-4355
Schoharie County.....	518-295-8334

Other Services

NYS Abandoned Infant.....	866-505-7233
NYS Child Care Complaint Hotline	800-732-5207
Parent Information Resource Center	800-CHILDREN

Chenango County

Mothers and Babies607-772-0517

Delaware County

Healthy Families..... 607-746-1730

Mothers and Babies607-772-0517

Herkimer County

Healthy Families.....315-867-1376

Madison County

Catholic Charities315-724-2158

Healthy Families..... 315-280-0889

Oneida County

Catholic Charities315-724-2158

Healthy Families..... 315-731-2627

Otsego County

Catholic Charities607-432-0061

Healthy Families.....607-433-0444

Mothers and Babies607-334-8909

Schoharie County

Catholic Charities518-234-3581

Community Action Agency

Chenango County 607-334-7114

Delaware County607-746-1600

Delaware Food Pantries (Delaware Opportunities) 607-746-1685

Herkimer County..... 315-624-9930

Madison County..... 315-684-3144

Montgomery County 518-853-3011

Oneida County..... 315-624-9930

Otsego County (Opportunities for Otsego)607-433-8000

Schoharie County.....518-234-2568

Dental Services

Chenango County:

UHS Dental Center..... 607-337-4174

Delaware County:

Dental Services at Delhi.....607-746-0540

Herkimer County:

All Valley Smiles 315-895-5555

Sitrin Dental..... 866-274-8746

Madison County:

Hamilton-Madison Specialty Services 315-825-3100

Sitrin Dental..... 866-274-8746

Montgomery County:

Camp Mohawk Dental.....518-853-1400

Oneida County:

Dental Hygiene Services-SUNY Canton/MVCC.....315-336-3484

RCPH Utica Community Health..... 315-793-7600

St. Luke's Dental.....315-624-6227

Sitrin Dental..... 866-274-8746

Otsego County:

FoxCare Dental Associates.....607-432-2000

Schoharie County:

Bush and Howard Dental Office..... 518-295-7232

The Smile Lodge.....518-373-1181

School-Based Health Centers—Starting on page 36

Department of Social Services

Broome County	607-778-8850
Chenango County.....	607-337-1500
Delaware County	607-832-5300
Fulton County	518-736-5640
Herkimer County.....	315-867-1291
Madison County.....	315-366-2211
Montgomery County	518-853-4646
Oneida County.....	315-798-5700
Otsego County	607-547-4355
Schenectady County	518-388-4470
Schoharie County.....	518-295-8334

Developmental Disabilities Services:

Office for People with Developmental Disabilities (OPWDD)866-946-9733

Chenango County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID)	607-721-8400
Developmental Disabilities Services Office (DDSO)	607-336-9550
Resource Center for Independent Living (RCIL).....	607-337-1659

Delaware County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID).....	607-746-6278
Delaware County ARC	607-865-7126

Herkimer County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID).....	315-867-1400
Herkimer County ARC.....	315-866-1863
Resource Center for Independent Living (RCIL).....	315-866-7245
TTD	315-866-7246

Madison County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly call VESID)	315-428-4179
Developmental Disabilities Services Office (DDSO).....	315-363-8970
Liberty Resources.....	315-425-1004
Madison County ARC.....	315-363-3389
Resource Center for Independent Living (RCIL).....	315-455-7591

Montgomery County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID).....	518-773-2884
Office for People with Developmental Disabilities (OPWDD-Local Office)	518-370-7370
Resource Center for Independent Living (RCIL).....	518-842-3561
TTD	518-842-3593

Oneida County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID).....	315-793-2536
ARC	315-272-1528
Family Advocacy Center.....	315-797-8630
Office for People with Developmental Disabilities (OPWDD-Local Office)	315-793-2800
Resource Center for Independent Living (RCIL).....	315-797-4642
TDD.....	315-797-5837
United Cerebral Palsy (UCP).....	315-724-6907

Otsego County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID)	607-721-8400
ARC for Otsego and Broome Counties	607-432-8595
Office for People with Developmental Disabilities (OPWDD-Local Office)	607-432-8860
Oneonta-Catskill Center for Independence (CCFI)	607-432-8000
TDD	607-432-8000

Schoharie County:

Adult Career and Counseling Education Services-Vocational Rehabilitation (ACCESS-VR/Formerly called VESID).....	518-473-8097
Catskill Center for Independence.....	607-432-8000
Office for People with Developmental Disabilities (OPWDD-Local Office)	518-295-8192
Resource Center for Independent Living (RCIL).....	518-842-3561

Diabetic Services

Bassett Healthcare Network.....	607-547-3649
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Domestic Violence

NYS Domestic Violence Hotline.....	800-942-6906
National Domestic Violence Hotline	800-799-SAFE

Chenango County:

Catholic Charities	607-334-8244
Chenango County Crime Victims/Domestic Violence Hotline.....	607-336-1101

Delaware County:

Delaware Opportunities: Safe Against Violence Hotline	607-746-6278
Office	607-746-1720

Herkimer County:

Catholic Charities Domestic Violence Hotline.....	315-866-0458
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Madison County:

Catholic Charities	315-363-5274
Domestic Violence Program of Madison County (Liberty Resources).....	315-366-5000

Montgomery County:

Catholic Charities	518-842-4202
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Oneida County:

Catholic Charities	315-724-2158
YWCA	315-732-2159

Otsego County:

Catholic Charities	607-334-8244
Crime Victims and Domestic Violence Program.....	607-336-1101

Schoharie County:

Catholic Charities	518-234-3581
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Durable Medical Equipment (DME's)

Chenango County:

Coram	800-289-1515
First Community Care of Bassett.....	607-547-2173
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Monroe Wheelchair	518-783-7635
Murphy Home Care	607-432-0015
Symphony	607-643-0257

Delaware County:

First Community Care of Bassett.....	607-547-2173
Coram	800-289-1515
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Monroe Wheelchair.....	518-783-7635
Murphy Home Care	607-432-0015
Sunshine PRN.....	607-432-6864
Symphony	607-643-0257

Herkimer County:

Coram	800-289-1515
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First Community Care of Bassett.....	607-547-2173
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Monroe Wheelchair.....	518-783-7635
Murphy Home Care	607-432-0015
Mohawk Medical Supply LLC	315-866-3700

Madison County:

Coram.....	800-289-1515
First Community Care of Bassett.....	607-547-2173
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Monroe Wheelchair.....	518-783-7635
Murphy Home Care	607-432-0015
Mohawk Medical Supply LLC	315-866-3700

Montgomery County:

Coram.....	800-289-1515
First Community Care of Bassett.....	607-547-2173
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Mohawk Medical Supply LLC.....	315-866-3700
Monroe Wheelchair.....	518-783-7635
Murphy Home Care	607-432-0015
Symphony.....	607-643-0257

Otsego County:

Coram.....	800-289-1515
First Community Care of Bassett.....	607-547-2173
Healthcare Monitoring System.....	315-858-2724
Lincare	800-365-4006
Mohawk Medical Supply LLC.....	315-866-3700
Monroe Wheelchair.....	518-783-7635
Murphy Home Care	607-432-0015
Sunshine PRN.....	607-432-6864

Symphony 607-643-0257

Schoharie County:

Coram 800-289-1515

First Community Care of Bassett.....607-547-2173

Lincare 800-365-4006

Elderly Pharmaceutical Insurance Coverage (EPIC).....800-332-3742

Health Centers (Bassett Healthcare Network)

Chenango County:

Bassett, Greene 607-875-4334

Bassett, Norwich.....607-336-6362

Bassett, Sherburne.....607-674-2445

Delaware County:

Bassett, Andes845-676-3663

Bassett, Delhi.....607-746-0550

Bassett, Sidney.....607-561-2021

Bassett, Sidney Primary Care.....607-563-8022

Bassett, Stamford.....607-652-2537

Bassett, Stamford Family Practice.....607-652-2000

Bassett, Tri-Town Regional Hospital607-563-7080

Bassett, Walton.....607-865-6541

Herkimer County:

Bassett, Dolgeville 315-429-8714

Bassett, Herkimer 315-867-2700

Bassett, Little Falls.....315-823-4546

Bassett, Newport.....315-845-6100

Bassett, West Winfield315-822-6348

Madison County:

Bassett, Hamilton-Madison	315-825-3111
Bassett, Oneida	315-231-5400

Montgomery County:

Bassett, Canajoharie	518-673-5555
Bassett, St. Johnsville.....	518-568-3403

Oneida County:

Bassett, Clinton	315-853-5550
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Otsego County:

A.O. Fox Hospital.....	607-432-2000
Bassett Medical Center, Cooperstown	607-547-3456
Bassett, Cherry Valley	607-264-3036
Bassett, Edmeston-Burlington.....	607-965-8900
Bassett, Morris	607-263-5111
Bassett, Oneonta-Bassett Family Medicine.....	607-431-1015
Bassett, Oneonta Family Practice.....	607-432-1163
Bassett, Richfield Springs.....	315-858-0040
Bassett, Southeastern Otsego Health Center.....	607-397-8783
Bassett, Susquehanna Family Practice.....	607-431-5757
Bassett, Unadilla.....	607-369-2271

Schoharie County:

Bassett, Cobleskill.....	518-234-2555
Bassett, Middleburgh.....	518-827-7730
Bassett, Schoharie	518-295-8521
Bassett, Sharon Springs.....	518-284-2223

Hospitals

Chenango County:

Chenango Memorial Hospital.....	607-337-4111
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Delaware County:

Delaware Valley Hospital	607-865-2100
Margaretville Hospital.....	845-586-2631
O'Connor Hospital.....	607-746-0300
Tri Town Regional Healthcare	607-561-2021

Herkimer County:

Little Falls Hospital	315-823-1000
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Fulton County

Nathan Littauer Hospital.....	518-725-8621
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Madison County:

Community Memorial Hospital.....	315-824-1100
Oneida Healthcare.....	315-363-6000

Montgomery County:

St. Mary's Healthcare	518-842-1900
St. Mary's Healthcare-Amsterdam Memorial.....	518-842-3100

Oneida County:

Faxton-St. Luke's Health Center (St. Luke's Campus	315-624-6001
Rome Memorial Hospital.....	315-338-7000
St. Elizabeth's Hospital	315-798-8100

Otsego County:

A.O. Fox Memorial Hospital.....	607-432-2000
Bassett Hospital	607-547-3456

Schoharie County:

Cobleskill Regional Hospital.....	518-234-2511
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Medicaid Health Home

Bassett Community Health Navigation.....	1-877-547-1753
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Medicaid Transportation

Medical Answering Service..... 1-800-850-5340

Mental Health

National Alliance of Mental Illness (NAMI)..... 800-950-3228

National Suicide Prevention Hotline..... 800-273-TALK (8255)

NYS Office of Mental Health..... 800-597-8481

Chenango County:

Chenango County Behavioral Health Services..... 607-337-1600

Mobile Crisis Assessment Team..... 315-732-6228

Warm Line..... 607-433-1714

Delaware County:

Delaware County Mental Health Clinic..... 607-865-6522

Mobile Crisis Assessment Team..... 315-732-6228

Warm Line..... 607-433-1714

Herkimer County:

Herkimer County Mental Health..... 315-867-1465

Mobile Crisis Assessment Team..... 315-732-6228

Madison County:

Liberty Resources..... 315-472-4471

Madison County Mental Health Clinic..... 315-366-2215

Madison County Crisis Services..... 315-366-2215

Montgomery County:

Mental Health Association Crisis Hotline..... 518-842-9111

St. Mary's Hospital Outpatient Clinic..... 518-842-1900

St. Mary's Crisis Intervention..... 518-842-1900

Oneida County:

Community Health and Behavioral Services..... 315-798-8869

Mental Health Connections..... 315-735-9501

Mobile Crisis Assessment Team..... 315-732-6228

The Neighborhood Center, Inc.	
Utica.....	315-272-2723
Rome.....	315-272-2748

Otsego County:

Bassett Hospital Outpatient Psychiatry Services	607-547-3500
Mobile Crisis Assessment Team.....	315-732-6228
Otsego County Mental Health	607-433-2343
Warm Line.....	607-433-1714

Schoharie County:

Mobile Crisis Assessment Team.....	315-732-6228
Schoharie County Community Mental Health Center	518-295-8336
Warm Line.....	607-433-1714
NYS of Health (Health Plan Marketplace).....	855-355-5777
NYS Justice Center for the Protection of People with Special Needs.....	855-373-2122
TTY.....	855-373-2123

Office for the Aging

Chenango County.....	607-337-1770
Delaware County	607-832-5750
Herkimer County.....	315-867-1121
Madison County.....	315-697-5700
Montgomery County.....	518-843-2300 ext.229
Oneida County.....	315-798-5456
Otsego County.....	607-547-4232
Schoharie County.....	518-295-2001

Skilled Nursing Facilities/ Rehabilitative Centers

Chenango County:

Chase Memorial Nursing Home	607-847-7000
Chenango Memorial Skilled Nursing Facility.....	607-337-4019

Norwich Rehab & Nursing.....	607-336-3915
NYS Veterans' Home.....	607-843-3122
Valley View Nursing Home.....	607-334-9931

Delaware County:

Delaware Valley Hospital.....	607-865-2100
Margaretville Hospital.....	845-586-2631
Mountainside Residential.....	845-586-1800
O'Connor Hospital/Rehabilitation.....	607-746-0416
Robinson Terrace.....	607-652-7521

Herkimer County:

Alpine Nursing Home.....	315-823-0973
Folts Home.....	315-866-6964
Little Falls Hospital.....	315-823-5378
Mohawk Valley Nursing Home.....	315-895-4050
Valley Health Services.....	315-866-3330

Madison County:

Community Memorial Hospital-SNF.....	315-824-1100
Crouse Community Center.....	315-684-5104
Oneida Healthcare Center.....	315-363-6000
The Grand at Chittenango.....	315-687-7255

Montgomery County:

Capstone Centers for Rehab and Nursing.....	518-842-6790
Community Memorial Hospital-SNF.....	518-842-6970
Palatine Nursing Home.....	518-673-5212
River Ridge Living Center.....	518-843-3503
St. Mary's.....	518-842-3100
St. Johnsville Nursing Home.....	518-568-5037
Wilkinson Residential HC Facility.....	518-842-3100

Oneida County:

Bethany Gardens Skilled Living Center.....	315-339-3210
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Betsy Ross.....	315-339-2220
Charles T. Sitrin Nursing Home.....	315-797-3114
Colonial Park Rehab & Nursing Center.....	315-336-5400
Eastern Star.....	315-736-9311
Faxton-St. Luke’s Acute.....	315-624-8620
Focus Utica.....	315-732-0100
Harding Nursing Home.....	315-841-4156
Heritage Home.....	315-797-7392
Lutheran Home.....	315-853-5515
Masonic Home.....	315-798-4967
Oneida Extended Care Healthcare Center.....	315-361-2018
Presbyterian Home.....	315-797-7500
Rome Memorial Hospital-SNF.....	315-338-7283
St. Joseph’s Nursing Home.....	315-797-1230
St. Luke’s Home.....	315-624-8680
Sunset Nursing Home.....	315-942-4301
The Grand at Rome.....	315-337-0550
The Pines at Utica.....	315-797-3570

Otsego County:

Chestnut Park Rehab and Nursing Center.....	607-432-8500
Focus Otsego.....	607-544-2600
Fox Hospital Nursing Home.....	607-431-5530

Schoharie County:

Cobleskill Regional Hospital.....	518-254-3356
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Social Security Administration..... 800-772-1213

Traumatic Brain Injury (TBI) Support

Brain Injury Association of New York State.....	518-459-7911
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TBI Waiver Program:

Chenango County.....	607-724-2111
Delaware County.....	607-724-2111

Herkimer County.....	315-671-2980
Madison County.....	315-671-2980
Montgomery County	518-792-1584
Oneida County.....	315-671-2980
Otsego County.....	607-724-2111
Schoharie County.....	518-382-4559

Veteran's Services

Crisis Chat800-273-8255 opt. 1

Chenango County:

Army Wounded Warriors	315-200-5558
County Veterans Service Agency.....	607-337-1430
Department of Labor.....	607-334-2201 ext 113
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans Affairs.....	607-843-3299
Salvation Army.....	585-987-9540

Delaware County:

Army Wounded Warriors	315-200-5558
County Veterans Service Agency.....	607-746-2334
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans Affairs.....	607-563-2002

Herkimer County:

Army Wounded Warriors	315-200-5558
County Veterans Service Agency.....	315-867-1127
Department of Labor.....	315-867-1400
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans Affairs.....	315-867-1663

Madison County:

Army Wounded Warriors	315-200-5558
County Veterans Service Agency.....	315-366-2395

Department of Labor.....	315-363-2400
Marine Wounded Warrior Advocate	718-414-0367

Montgomery County:

Army Wounded Warriors.....	315-200-5558
County Veterans Service Agency.....	518-853-8152
Marine Wounded Warrior Advocate	718-414-0367
Montgomery County VETHELP	518-885-0673

Oneida County:

Army Wounded Warriors.....	315-200-5558
County Veterans Service Agency.....	315-798-5830 or 315-336-4270
Department of Labor.....	315-793-5322 or 315-337-7300
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans	315-798-5828

Otsego County:

Army Wounded Warriors.....	315-200-5558
County Veterans Service Agency.....	607-547-4224
Department of Labor.....	607-432-4800 ext. 105
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans Affairs.....	607-432-4190

Schoharie County:

Army Wounded Warriors.....	315-200-5558
County Veterans Service Agency.....	518-295-2053
Department of Labor.....	518-234-4254
Marine Wounded Warrior Advocate	718-414-0367
NYS Division of Veterans Affairs.....	518-295-8360

Women, Infants and Children (WIC)

Chenango County.....	607-334-7114
Delaware County	607-746-1700
Herkimer County.....	315-866-5029
Madison County.....	315-363-3210

Montgomery County	518-853-8363
Oneida County.....	315-798-5066
Otsego County	607-433-8071
Schoharie County.....	518-234-2568

BASSETT HEALTHCARE NETWORK

Hospitals

Bassett Medical Center
One Atwell Road
Cooperstown, NY 13326
607-547-3456

The Bassett Clinic
607-547-3456

A.O. Fox Hospital*
One Norton Avenue
Oneonta, NY 13820
607-432-2000

Cobleskill Regional Hospital
178 Grandview Drive
Cobleskill, NY 12043
518-254-3456
Short-term Rehabilitation Services available

Little Falls Hospital*
140 Burwell Street
Little Falls, NY 13365
315-823-1000
Short-term Rehabilitation Services, including dialysis, available

O'Connor Hospital*
460 Andes Road
Delhi, NY 13753
607-746-0300
Short-term Rehabilitation Services available

Tri-Town Regional Hospital*
43 Pearl Street West
Sidney, NY 13838
607-563-7080

Long-term Skilled Nursing & Rehabilitation

Valley Health Services
690 W. German Street
Herkimer, NY 13350
315-866-3330

A.O. Fox Nursing Home
One Norton Avenue
Oneonta, NY 13820
607-431-5980

Health Centers

Andes
P.O. Box 115
245 Lower Main Street
Andes, NY 13731
845-676-3663

Canajoharie
56 Montgomery Street
Canajoharie, NY 13317
518-673-5555
Cherry Valley*
2 Main Street
Cherry Valley, NY 13320
607-264-3036

Clinton
34 Chenango Ave.
Clinton, NY 13323
315-853-5550

Cobleskill Primary Care
136 Parkway Drive
Cobleskill, NY 12043
518-234-2555

Delanson
One Cooley Heights
Delanson, NY 12053
518-895-2000

Delhi
Orin Q. Flint
Physician's Bldg.
460 Andes Road
Delhi, NY 13753
Medical 607-746-0550
Dental 607-746-0540

Dolgeville**
9 Gibson Street
Dolgeville, NY 13329
315-429-8714

Edmeston
P.O. Box 15, State Rt. 80
Pathfinder Village
Edmeston, NY 13335
607-965-8900

Greene
29 N. Chenango St. Suite A
Greene, NY 13778
607-875-4334

Hamilton-Madison
1055 Madison Marketplace
Hamilton, NY 13346
Medical 315-825-3111
Dental 315-825-3100
OB/GYN 315-824-2651
Specialty Services
315-824-0161

Hartwick Seminary Specialty Services
4580 State Rt. 28
Milford, NY 13807

Herkimer
321 E. Albany Street
Herkimer, NY 13350
315-867-2700

Little Falls Primary Care
170 Burwell Street
Little Falls, NY 13365
315-823-4546

Little Falls Specialty Services
140 Burwell Street
2nd Floor East
Little Falls, NY 13365
315-823-4506

Middleburgh
109 Baker Ave.
Middleburgh, NY 12122
518-827-7730

Morris
93 Main Street
Morris, NY 13808
607-263-5111

Newport**
3085 Bridge Street
Newport NY 13416
315-845-6100

Norwich
55 Calvary Drive
Norwich, NY 13815
607-336-6362

Bassett Oneida
2031 Dream Catcher Plaza
Oneida, NY 13421
315-231-5400

Oneonta
125 Main Street
Oneonta, NY 13820
607-433-1790
Pediatrics 607-433-1792

Oneonta Specialty
Services
One Associate Drive
Oneonta, NY 13820
607-433-6300

Oneonta Surgical Associates
449 Main Street
Oneonta, NY 13820
607-432-5680

Bassett Family
Medicine - Oneonta
Hannaford Plaza,
739 State Rt. 28, Suite 9
Oneonta, NY 13820
607-431-1015

FoxCare Center***
One FoxCare Drive
Oneonta, NY 13820

Richfield Springs
8550 State Rt. 28
Richfield Springs,
NY 13439
315-858-0040

St. Johnsville
8 Park Place
St. Johnsville, NY 13452
518-568-3403

Schoharie
111 Barton Hill Road
Schoharie, NY 12157
518-295-8521

Sharon Springs
P.O. Box 275, State Rt. 20
Sharon Springs, NY 13459
518-284-2223

Sherburne
20 Chapel Street
Sherburne, NY 13460
607-674-2445

Sidney
39 Pearl Street
Sidney, NY 13838
607-561-2021

Sidney***
59 River Street
Sidney, NY 13838
607-563-8022

Southeastern Otsego***
4 Decatur Street
Worcester, NY 12197
607-397-8783

Stamford
Harper Street, State Rt. 23
Stamford, NY 12167
607-652-2537

Stamford***
32-34 Main Street
Stamford, NY 12167
607-652-2000

Unadilla
16 Clifton Street
Unadilla, NY 13849
607-369-2271

Walton
130 North Street
Walton, NY 13856
607-865-6541

West Winfield
544 East Main Street
West Winfield, NY 13491
315-822-6348

Home Health Services
Durable Medical Equipment
First Community Care of Bassett
12 Commons Drive
Cooperstown, NY 13326
(607) 547-2173 (voice)

Home Health Agency
At Home Care
25 Elm Street
Oneonta, NY 13820
(607) 783-0613 (voice)

School-Based Health Centers
Cooperstown
39 Linden Avenue
Cooperstown, NY 13326
(607) 547-1105

Delaware Academy Student Health
(DASH)
2 Sheldon Drive
Delhi, NY 13753
(607) 746-7454

Edmeston Healthzone
11 North Street
Edmeston, NY 13335
(607) 965-6930

Laurens Healthzone
P.O. Box 301
Laurens, NY 13796
607) 432-2050 ext 1300

Middleburgh
291 Main Street
Middleburgh, NY 12122
(518) 827-3793

Milford
42 W Main St
Milford, NY 13807
(607) 286-7909

* Affiliated Sites
** part of Little Falls Hospital
*** part of A.O. Fox Hospital

Morris Healthzone
West Main Street
Morris, NY 13808
(607) 263-2619

Richfield Springs
93 Main Street
Richfield Springs, NY 13439
(315) 858-0160 ext 1041

Sherburne-Earlville
13 School Street
Sherburne, NY 13460
(607) 674-8416

Student Health at Kortright (SHAK)
P.O. Box 113
South Kortright, NY 13842
(607) 538-1932

Schenevus
159 Main St
Schenevus, NY 12155
(607) 638-5402

Sidney
95 W Main St
Sidney, NY 13838
607-563-2135 ext4069

Stamford
1 River St
Stamford, NY 12167
607-652 2065

Unadilla Valley
4238 State Highway 8
New Berlin, NY 13411
(607) 847-6050



Bassett Healthcare Network

One Atwell Road • Cooperstown, New York 13326

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