




## FAST FACTS ON


# NY State of Health Insurance Options During the Coronavirus Emergency


You deserve affordable health care.

NY State of Health is New York's official health plan Marketplace.

Enroll today.

 Online at [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov)

 By phone at 1-315-867-2480 or 1-855-355-5777  
TTY: 1-800-662-1220

 Connect with an Enrollment Assistor at [info.nystateofhealth.ny.gov/findassistor](mailto:info.nystateofhealth.ny.gov/findassistor)

NY State of Health complies with applicable Federal civil rights laws and state laws, and does not discriminate on the basis of race, color, national origin, creed/religion, sex, age, marital/family status, arrest record, criminal conviction(s), gender identity, sexual orientation, predisposing genetic characteristics, military status, domestic violence victim status and/or retaliation.

**NY State of Health is here for you.** We are committed to helping you get the **coverage you need** so you can get the **care you need**.

### If You Are Uninsured:

- Anyone without health insurance should **apply now** through NY State of Health.
- New York opened an “exceptional circumstances” special enrollment period for anyone who is uninsured to apply for Qualified Health Plan coverage.
- Enrollment is open for all NY State of Health Programs: Medicaid, Essential Plan, Child Health Plus, and Qualified Health Plans.

### If You Have Lost Your Job and Health Coverage:

- If you have lost your employer-based health insurance, **apply now** through NY State of Health.
- You may be eligible for free or low-cost coverage through Medicaid, the Essential Plan, Child Health Plus, or you may qualify for a Qualified Health Plan with tax credits.
- Call us, visit our website or talk to an enrollment assistor to learn more.
- Apply through the Marketplace within 60 days of losing employer-based health coverage.

## FAST FACTS ON **NY State of Health Insurance Options During the Coronavirus Emergency**

### If You Have Insurance through NY State of Health but Your Circumstances Have Changed:

- Anyone who has experienced a change in income, employment, or another major life event, may qualify for more financial help that could lower your costs. Update your account information today- online or by calling an enrollment assistor.
- All Medicaid, Child Health Plus, or Essential Plan enrollees who are due to renew coverage in April or May 2020 will have their renewal dates extended by four months.
- Individuals enrolled in subsidized and unsubsidized coverage in New York State may have more time to pay any premiums owed during the period of the public health emergency. More information about these grace periods is available at through the [Department of Financial Services and NY State of Health](#).

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### There are Three Ways to Apply:

#### 1: Enroll Through Our Website: [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov)

- Visit us online and let us help you find a health care plan that works for you.

#### 2: Enroll by Phone with an Enrollment Assistor

- Thousands of enrollment assistors are ready statewide to help. Click on one of the links below to find one:
  - [Find a Navigator here](#)
  - [Find other Enrollment Assistors here](#)

#### 3: Enroll by Phone with Customer Service: 1-855-355-5777 or 1-315-867-2480

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**Additional updates regarding the Novel Coronavirus are [available here](#).**  
**Check back to stay up-to-date.**

Si usted habla un idioma diferente al inglés, los servicios de asistencia de idioma están disponibles gratis para usted. Llame al 1-855-355-5777 (TTY: 1-800-662-1220).

如果您使用的語言不是英語，您可以使用我們的免費語言支援服務。請致電 1-855-355-5777 (TTY: 1-800-662-1220)