Leatherstocking Collaborative Health Partners Grant Funded Projects



*As of 7/16/2019

Total Amount Awarded to Date:

\$8,186,477. 63 Total Requests 26 Unique partners

LEATHERSTOCKING COLLABORATIVE HEALTH PARTNERS GRANT FUNDED PROJECTS

Contracts= \$ 967,834

(Between Safety Net and Non-Safety Net partners- fee for service arrangement)

Project Name	Partner Organization
In Home Palliative Care for IPOS Patients and Extension	Catskill Area Hospice and Palliative Care with Bassett Medical Center
Enhanced Care Initiative	Springbrook, Inc. with Bassett Medical Center
Pathway of Hope	Salvation Army with Little Falls Hospital
Resident Resource Investment	The Crossroads Inn with Otsego County DSS
Youth Mental Health First Aid Training	Chenango Health Network with Family Planning of South Central NY

Innovation Requests= \$4,193,603

Project Name	Partner Organization
Hospital Home Care Initiative-Speaker- Disparities Conference	At Home Care
CG-CAHPS Deliverable Metrics	Bassett Medical Center
Schoharie County Workgroup Patient Focus Group	Catholic Charities of the Diocese of Albany
Transportation Voucher Program	Rural Health Network of South Central New York
Care Logistics	Bassett Medical Center
Mobile Market	Pathfinder Village
Mobile Market Extension to Lantern Hill	Pathfinder Village

Innovation Requests= \$4,193,603 (cont.)

Project Name	Partner Organization
Telemedicine Initiative for Bassett Healthcare Network	Bassett Medical Center
Transportation, Companionship, and Case Management	Catholic Charities of Herkimer County
Technology to Increase Nursing Workforce Capacity in Primary Care	Bassett Medical Center
Telemedicine for Specialty Services	St. Johnsville Rehabilitation and Nursing Center
Cooperstown Center Telemedicine	Cooperstown Center for Rehabilitation and Nursing
Bassett Healthcare Network Integrated Behavioral Health	Bassett Medical Center

Mental Health & Substance Abuse Requests= \$ 384,225

Project Name	Partner Organization
Healthier Living Expo (2018 & 2019)	Otsego County Department of Health
Opioid Summit Honorarium	Leatherstocking Education on Alcoholism/Addictions Foundation, Inc. (LEAF)
Neighborhood Center to Train Law Enforcement	The Neighborhood Center, Inc.
Opioid Abuse Summit	LEAF
SBIRT Training	LEAF
Buprenorphine Training for Primary Care Providers	Bassett Medical Center
Law Enforcement Assisted Diversion (L.E.A.D) Program	Catholic Charities of the Diocese of Albany
Psychiatric Nurse Practitioner for O'Connor Hospital	O'Connor Hospital

Tobacco Requests= \$ 352,818

Project Name	Partner Organization
The Butt Stops Here	A.O. Fox Memorial Hospital
Bassett Promote Tobacco Cessation	Bassett Medical Center
The Great American Smoke Out	Bassett Medical Center
Ottawa Conference (2017, 2018)	Cobleskill Regional Hospital
Smoking Cessation Coordinator	A.O. Fox Memorial Hospital
Tobacco Treatment Counselor (3 years)	Bassett Medical Center
Tobacco Treatment Counselor- Primary Care (2 Years)	Cobleskill Regional Hospital

Withdrawal Management Requests= \$540,582

Project Name	Partner Organization
Narcan Training	Cobleskill Regional Hospital
MAT Training for Providers w/ UMASS	Bassett Medical Center
Motivational Interviewing w/ UMASS	Bassett Medical Center
Addictionologist	Bassett Medical Center
LCSWR- 1 FTE Support	Bassett Medical Center
0.5 FTE Outreach Staff Member	Schoharie County Council for Alcohol and Substance Abuse

Workforce Requests= \$ 1,747,415

Project Name	Partner Organization
Health Coach Education	Bassett Medical Center
Nursing Workforce Education	Bassett Medical Center
Innovation for Wellness Programs	Progressive Primary Care Solutions
RHENSOM- Phase I & II- Living Well Expansion	Bassett Medical Center
Scrubs Club	Bassett Medical Center
Medical Technologist Recruitment Program	Bassett Medical Center
Gender Wellness Center RN Coordinator 3 yr. FTE	A.O. Fox Memorial-Susquehanna Family Practice
Springbrook Dietitian	Springbrook, Inc.
Membership to Center to Advance Palliative Care	Masonic Care Community

Workforce Requests= \$ 1,747,415 (cont.)

Project Name	Partner Organization
Ambulatory Intensive Pharmacotherapeutics (AIP)	Bassett Medical Center
Program	
Community Health Navigators	Bassett Medical Center
Community Assistance Navigators	Catholic Charities of the Diocese of Albany
MASH Camp	Health WorkForce New York
2 FTE Engagement Specialists	Rehabilitation Support Services
In Home Primary Care	Bassett Medical Center
Psychiatric Nurse Practitioner w/ X-License	Buffalo Beacon Corp.
LCSW Oneida Healthcare	Oneida Healthcare
Pulmonary Rehabilitation Program	A.O. Fox Memorial Hospital- Tri-Town Campus



CURRENT REPORTING GRANT FUNDED PROJECTS

The following slides represent a selection of the 63 total funded projects. These projects are currently active in reporting to LCHP for outcome measurement and development of value propositions.

2 FTE Engagement Specialists

Rehabilitation Support Services



BACKGROUND:

RSS has been serving the interests of DSRIP and our attributed patients since the beginning of this program. Referral to Navigation is a primary intervention for our most at-risk patients and may be the most common intervention stemming from Performance Hubs in 2018.

Patient Impact: 110 Medicaid lives

Workforce Impact: 2.0 FTE Engagement Specialists

Ambulatory Intensive Pharmacotherapeutics (AIP) Program

Bassett Medical Center



Bassett Healthcare Network Bassett Medical Center **BACKGROUND**:

The AIP Program proposal from Bassett seeks to provide solutions for one of LCHP's highest-risk populations, Polypharmacy patients. The AIP team will collaborate directly with Performance Hubs to risk-stratify, identify, case review, and optimize meds for patients with significant medication needs, sometimes across multiple providers. Non-binding recommendations from the AIP team are made to the Patient's PCP so that the care decisions are ultimately up to the provider most familiar with the patient. The AIP team does not interact directly with patients.

Patient Impact: 100 Medicaid lives

Workforce Impact: Clinical Pharmacology Specialist, Population Health Pharmacy Program Specialist, Population Health Data Analyst Bassett Healthcare Network Telemedicine Initiative

Bassett Medical Center



BACKGROUND:

Bassett Healthcare Network spans eight counties and over 5600 square miles. Access to care (primary and specialty), quality of care and cost efficiencies are key issues that Bassett Network struggles with on a daily basis. This comprehensive telemedicine program will influence value-based care outcomes, ED/inpatient and ambulatory outcomes, operational efficiencies and patient satisfaction. Outcomes include better access to care, hospital to hospital consults, reduce ED utilization, and improved inpatient length of stay. With NYS legislation recently passed requiring payers to reimburse for Telehealth visits, this program is sustainable post-DSRIP.

Patient Impact: 5586-6546 Total Medicaid lives affected through 2021.

Workforce Impact: 3.7 FTE Total (Project Manager, Telemedicine Scheduler, RN Triage, Support staff)

BHN Integrated Behavioral Health

Bassett Medical Center



BACKGROUND:

Majority of mental health concerns present to primary care. Primary Care Providers have been able to conduct brief interventions, but lack the resources for adequate treatment.

By increasing availability of behavioral health services, PCP's will have improved collaboration with BH provider and will decrease burden on psychiatry and county mental health clinics.

Patient Impact: 3,500 Medicaid lives (\$149.92/impacted life)

Workforce Impact: 5.50 (4 Licensed Clinical Social Workers; .20 Supervision by Clinical Psychologists; 1.0 Psychologist-In-Kind; .30 Behavioral Health Medical Director) Buprenorphine Treatment Education-ECHO

Bassett Healthcare Network



Bassett Healthcare Network Bassett Medical Center

BACKGROUND:

The ECHO trainings, in collaboration with UMass, have been an integral part of Buprenorphine utilization in Primary Care, providing life-saving treatment for opioid addicts. This funding provided another round of ECHO trainings to increase the number of trained PCP's and APC's with "X" licenses.

Building on the success of previously funded ECHO program, and the extensive work with Buprenorphine treatment, this proposal would help eliminate the "second-step" issue of patient access to this treatment within their region and by their own PCP.

Patient Impact: 200 patients, all payers

Workforce Impact: 10-30 clinicians trained for "X" license

Care Logistics-The Right Path

Bassett Medical Center



BACKGROUND:

Bassett's Care Logistics software/workflow improvement solution is a keystone application for reducing unnecessary acute care utilization and shortening length of stays. The project optimizes network utilization of Inpatient beds and Inpatient discharge planning.

This will improve Hospital Readmissions by the end of MY5, June 2019, total surpassing the 10% gap to goal requirement to pass that measure.

Patient Impact: 2,000+ Medicaid Lives

Community Assistance Navigators

Catholic Charities of the Diocese of Albany



BACKGROUND:

Catholic Charities Navigators in Oneonta provide Social Determinants of Health (SDoH) services referral and coordination for Medicaid Patients in Otsego and Delaware counties. Funding for this project expands their services into more Health and Employment-specific services. The program is a strong driver of referrals out to other LCHP partners, both Health Care and Human Service providers.

Patient Impact: 1,298 total lives, 883 Medicaid (68%) in Oneonta alone

Workforce Impact: 1.5 FTE Case Managers

Community Health Navigators

Bassett Medical Center



Bassett Healthcare Network Bassett Medical Center

BACKGROUND:

The Bassett Community Health Navigation team has been serving the interests of DSRIP and LCHP attributed patients since the beginning of the program. Referral to Health Home is a primary intervention for our most at-risk patients and may be the most common intervention stemming from Performance Hubs in 2018.

Patient Impact: 160 Medicaid lives

Workforce Impact: 4 FTE Navigators, 1 FTE Supervisor

Cooperstown Center Telemedicine

Cooperstown Center for Rehabilitation and Nursing



BACKGROUND:

Cooperstown Center participates in the 2bvii INTERACT project and seeks to further enhance the care it provides by adding telehealth to its capabilities.

Cooperstown Center has experienced great difficulty in scheduling residents to see specialty providers. This has resulted in demonstrated higher hospital utilization and impacts patients' quality of life.

With funding, telehealth can be initiated so residents can be seen by specialists in a timely manner. The project will begin with psychiatry services and other specialties may be added.

Patient Impact: 145 Medicaid lives; 168 Total lives

Workforce Impact: 0.2 FTE Nurse

Enhanced Care Initiative

Springbrook Inc.



BACKGROUND:

Springbrook has a significant population of attributed LCHP lives. 100 of those individuals now receive their Primary Care services within an integrated Springbrook facility, staffed by Bassett Clinicians. Interventions include preventative care in a culturally competent setting, which will reduce acute care utilization and directly impact DSRIP Performance Measures.

This proposal would upgrade an existing Springbrook facility to meet Article 28 standards to house a Bassett Advanced Practice Clinician (Nurse Practitioner) and support staff.

Interventions would include preventative care in a culturally competent setting, intended to reduce acute care utilization will impact DSRIP Performance Measures.

Patient Impact: 100 LCHP Attributed Lives

Workforce Impact: 2 FTE – Clinical

In Home Palliative Care for IPOS Patients

Catskill Area Hospice and Palliative Care in partnership with Bassett Medical Center



Bassett Healthcare Network Bassett Medical Center

BACKGROUND:

The Catskill Area Hospice and Palliative Care (CAHPC) "In-Home Palliative Care Services" proposal has a number of identified values to LCHP, and the achievement of our Pay-4-Performance measures

The proposal is ideally structured for future Value Based Purchasing arrangements as it is cost-reducing, communitybased, and structured between a safety net and non-safety net partner in a downstream Fee For Service arrangement

Patient Impact: 50 Medicaid Lives

In Home Primary Care

Bassett Healthcare Network



Bassett Healthcare Network Bassett Medical Center BACKGROUND:

The Bassett Home Visit program, under Dr. R. Curtis Mills, has provided effective preventative care for many home bound patients in past years, but resources are needed to expand his work to a larger team who can impact greater numbers of patients.

Patient Impact: 320 total lives, 117 Medicaid (36.5%)

Workforce Impact: 0.4 FTE Physician, 0.4 FTE APC, 1 RN= Total 1.8 FTE

Law Enforcement Assisted Diversion (L.E.A.D.) Program

Catholic Charities of the Diocese of Albany



BACKGROUND:

In Schoharie County, funding to divert appropriate lowlevel criminals into managed and coordinated healthbased services instead of the judicial system.

Proposal is an expansion of an existing successful program in the Capital District of NYS.

Patient Impact: 30 total / 25 Medicaid lives Workforce Impact: 2.15 FTE across 4 positions LCSW for Oneida Healthcare/ BHC Oneida

Oneida Healthcare



BACKGROUND:

To establish integrated behavioral health in primary care, Oneida Healthcare has hired a full time LCSW who splits time between Bassett's Oneida Health Center and Oneida Healthcare's Canastota Clinic.

Patient Impact: 354 Medicaid lives Workforce Impact: 1.0 FTE

Living Healthier Expo 2019

Otsego County Department of Health



BACKGROUND:

The 2018 Healthier Living Expo, partially funded by LCHP was a success in both vendor and patient engagement, based on attendance numbers. Although previously planned to be biannual, participants have encouraged this event to be held annually. This request is for the 2019 Expo.

Building on the success of 2018, this event would impact health literacy, patient engagement, vendor/partner referrals and collaboration, and general population health improvement.

Patient Impact: 3,490 patient/vendor encounters at 2018 eventlooking to double in 2019

Living Well Program

Bassett Medical Center- Bassett Research Institute





BACKGROUND:

Through LCHP funding, RHENSOM provides this Chronic Disease Self-Management Program. The program successfully encourages patients with chronic conditions such as diabetes, hypertension, heart disease, musculoskeletal conditions and mental health conditions to increase engagement in their health care. Chronic pain selfmanagement is also addressed.

Patient Impact: 116, all payors

Workforce Impact: 1 FTE; 15 peer leaders trained in chronic disease self-management, 11 in diabetes self-management and 16 in chronic pain self-management.

Medical Academy of Science and Health (MASH) Camp

Central New York Area Health Education Center/ Health WorkForce New York (HWNY)



BACKGROUND:

HWNY, in partnership with Safety Net Partners, is hosting 5 Medical Academy of Science and Health camps in the summer of 2019 to attract local junior high students to careers in healthcare, both clinical and non-clinical. The project informs and educates local students of the potential future careers that may not be obvious within healthcare.

The long-term cost of outside staff recruitment and/or workforce shortages could be significantly reduced by this program, if successful.

Patient Impact: General Population, long term

Workforce Impact: 150 students (30 per Camp)

Medical Technologist Recruitment

Bassett Medical Center in partnership with CNYAHEC





BACKGROUND:

Bassett Medical Center received funding to continue its Medical Laboratory Recruitment Program partnership with The Central New York Area Health Education Center (CNYAHEC). This long-term program aims to provide potential candidates to fill the growing number of vacant Medical Lab Tech (MLT) positions across our LCHP region.

Workforce Impact: 8 students enrolled in job shadowing, 4 graduates choosing MLT career path.

Membership to Center to Advance Palliative Care (CAPC)

Masonic Care Community



BACKGROUND:

Masonic Care Community (MCC) has been engaged in the INTERACT project for skilled nursing home and successfully implemented tools to avoid unnecessary transfers of their residents to acute care. They have been a leader in this work and assisted all other participating partners in their implementation.

Staff do not currently meet the minimum requirements necessary for addressing the palliative care needs of their residents. In order to equip staff with skills to educate residents with their array of palliative care options, MCC is requesting funding to gain access to palliative care training materials via membership to Center to Advanced Palliative Care (CAPC).

Patient Impact: 225 Medicaid lives

Workforce Impact: 40 staff trained

Mental Health First Aid Training to Law Enforcement

The Neighborhood Center, Inc.



BACKGROUND:

This project addresses the need to educate law enforcement and community first-responders in mental health first aid and to enhance their skills in dealing with individuals with mental illness or who are under the influence of substances and in crisis.

14 classes for first responders

Workforce Impact: 3 PT staff to conduct trainings throughout the 5 PPS counties.

Mobile Market

Pathfinder Village



BACKGROUND: Original Proposal

Pathfinder Village, in partnership with Bassett Research Institute, is proposing to expand their existing fresh produce market by offering mobile fruit and vegetable delivery vouchers to LCHP attributed lives in food deserts in Otsego County

Patient Impact: 150 LCHP attributed lives, via partner referrals

Workforce Impact: 7 FTE, 4 of whom have I/DD

EXTENSION INTO LANTERN HILL:

Pathfinder Village has successfully operated a voucher program to supply residents residing in "food deserts" in Otsego County fresh fruits and vegetables. The project operates out of a space on the Pathfinder Campus as well as from a refrigerated truck outfitted specifically for this purpose.

Patient Impact: An additional 150 Medicaid lives.

Workforce Impact: the project employs 2 IDD residents of Pathfinder Village.

Nurse Educators

Bassett Medical Center



BACKGROUND:

Nurses are particularly key in handling DSRIP initiatives for PCPs. Two Nurse Educators were hired to support change management across the PPS, concentrating on quality measures and process improvements to positively influence patient outcomes. They are available to work with all practices and all PPCs.

Ambulatory Nurse Educators will create a curriculum that supports newer concepts in nursing education to align with value-based payment structure and standards of care.

Workforce Impact: 2 FTEs

Pathway of Hope

Salvation Army in partnership with Little Falls Hospital





BACKGROUND:

The Herkimer Performance Hub has identified a significant population of patients who have Behavioral Health Diagnoses and over-utilize Acute Care services at Little Falls Hospital. In order to address the Social Determinants of Health for those patients and to reduce the perpetuating "crisis" mode that they exhibit, the Salvation Army is proposing that their nationwide best-practice "Pathway of Hope" be implemented.

Patient Impact: 150 Medicaid Lives

Workforce Impact: 2 FTE

Psychiatric Nurse Practitioner for O'Connor Hospital

O'Connor Hospital



BACKGROUND:

A lack of Mental Health and Substance Use Disorder Services in Delaware County specifically Delhi, have lead O'Connor Hospital and The Bassett Primary Care Clinic in Delhi to collaborate to hire a Psych NP to serve Delhi and the surrounding areas.

Psych NP will be embedded into Bassett's Primary Care Office in Delhi to improve access to mental health and substance use disorder provider to a service area that does not currently have adequate resources

Psych NP will obtain "x" license to provide medication assisted treatment in addition to Psychiatric medication

By having co-located services, it will eliminate the need for multiple visits to multiple locations to see a prescribing provider, reduce transportation barriers, and lessen the burden on the Delaware County mental Health Clinic and Delaware County Drug and Alcohol Clinics

Patient Impact: 2,400 total lives per year (10 visits/day x 5 days/week x 52 weeks, minus 20 days PTO)

Workforce Impact: 1.0 FTE

Psychiatric Nurse Practitioner w. X-License

Buffalo Beacon Corp.



BACKGROUND :

Buffalo Beacon is proposing the hiring of a Nurse Practitioner who will be trained to obtain an X-License so that patients with cooccurring Substance Use Disorders and Mental Health disorders in one visit

LCHP supports the integration of services within single settings since patients commonly exhibit multiple types of disorders within the same visit

The success of the MAT program and X-Licensing to date within LCHP indicates that this concept would likely have similar positive outcomes in other regions of our PPS

Patient Impact: 95 patients "predominantly Medicaid"

Workforce Impact: 1.0 FTE – NP

Pulmonary Rehabilitation Program

A.O. Fox Memorial Hospital-Tri-Town Campus



BACKGROUND:

AO Fox Hospital's Tri-Town ED has identified high utilizers diagnosed with asthma or COPD. Of 1308 visits, 668, or 51%, were Medicaid patients. This proposal seeks to provide pulmonary rehabilitation/home-based management to these patients followed by enrollment in the LCHP-funded chronic disease self-management program, Living Well.

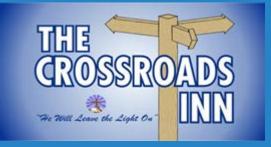
The COPD Assessment test will be administered to each patient followed by spirometry to evaluate medication efficacy. Patients will attend 6 biweekly classes spanning over 12 weeks. They then will be referred to the Living Well program which is also offered at Tri-Town. It is expected that this will positively impact patients' avoidable use of the Tri-Town ED and result in significant savings.

Patient Impact: Patients with 3 or more visits will be targeted with a focus on reducing the total number of ED visits (668) by 10%, or about 67 visits.

Workforce Impact: 2 FTE – respiratory therapists

Resident Resource Investment

The Crossroads Inn with the Otsego County Department of Social Services





BACKGROUND:

Crossroads provides supportive housing to homeless residents of Otsego County for an average stay of 4.2 months. Addressing the Social Determinants of Health, the program provides case management, daily needs and transportation as well as assistance in finding employment and permanent housing. The program works effectively with many LCHP partners (e.g., Catholic Charities, FORDO, LEAF, Bassett Navigation) to provide comprehensive, transitional services to their residents, 95% of whom have substance abuse and/or mental health disorders. Many are referred by NYS Dept. of Probation (11%) or Parole (19%).

Patient Impact: 100% of Crossroads residents are Medicaid recipients. It is anticipated that in the course of one year, 117 individuals will be served through this project.

Workforce Impact: 1.4 FTE

SCRUBS CLUB

Bassett Medical Center



BACKGROUND:

Scrubs Club, developed by Catskill Hudson AHEC, seeks to enhance high school student knowledge of a broad array of health occupations. Usually sponsored by school systems, Bassett is the only hospital in the country offering this program. By engaging students in hands-on activities, field trips, shadowing opportunities and thought provoking lessons, it is hoped they will consider future careers in healthcare and remain part of our area workforce.

Impact: 72 students from 5 area high schools.

Springbrook Dietitian

Springbrook, Inc.



BACKGROUND:

Springbrook seeks funding to provide comprehensive dietician services for high needs persons with intellectual and developmental disabilities (I/DD). Currently, this population relies on dietician consult referrals throughout the community to address individual nutritional needs.

By adding a (0.5 FTE) Registered Dietician to the crossdisciplinary team of caregivers in its Community Homes program, Springbrook will implement a comprehensive focus on dietary habits for all residents, while monitoring and addressing individual needs.

Patient Impact: 165+ community homes residents in Otsego, Chenango, Delaware, and Broome Counties, as well as with their caregivers.

Workforce Impact: 0.5 FTE Registered Dietician

Technology to Increase Nursing Workforce Capacity in Primary Care

Bassett Medical Center



Bassett Healthcare Network Bassett Medical Center

BACKGROUND:

Bassett Healthcare Network makes up the majority of the primary care practices across the LCHP region. In order to advance the foundational work of Patient Centered Medical Home and move towards NYS PCMH 2017, more nursing capacity is needed. Current nursing shortages have presented a challenge.

Increase referrals to CBO partners to address Social Determinants of Health (ie. food, housing, and transportation), linkages to Navigation, Medicaid Health Home, and other needs.

Patient Impact: 30,000 Medicaid lives

Workforce Impact: -3.2 Nursing FTE's freed up to do other work

Telemedicine for Specialty Services

St. Johnsville Rehab and Nursing Center



BACKGROUND:

Use of telemedicine to improve specialist access to rural St. Johnsville Rehab and Nursing Center.

STJRNC has experienced great difficulty in scheduling residents to see specialty providers. This has resulted in demonstrated higher hospital utilization and impacts patients' quality of life.

With the funding, telehealth can be initiated so residents can be seen by specialists in a timely manner.

The following specialties will be provided: pulmonology, cardiology, neurology, renal/nephrology, urology, psychiatry.

Patient Impact: 93 Medicaid lives

Tobacco Treatment Counselor

Bassett Medical Center



BACKGROUND:

The 4bi Tobacco Clinical Project has dedicated grant funds for tobacco cessation population health efforts. The growing trend in our region for executing these efforts in the clinical setting is through clinic/hospital-based Tobacco Treatment Counselors. This proposal would fund a 2 year extension to the previously approved BMC-based TTC.

Drawing on the success of a previously funded clinic/hospitalbased Tobacco Treatment Counselor, this project funded a two year extension of the position.

Patient Impact: 1,080 patients, all payers (10% estimated to quit)

Workforce Impact: 1.0 FTE TCC

Tobacco Treatment Counselor

Cobleskill Regional Hospital



BACKGROUND:

Following the growing trend in our region for executing tobacco cessation efforts in the clinical setting, Cobleskill Regional Hospital hired a hospital-based Tobacco Treatment Counselor (TTC) to work with inpatients and outpatients, as well as employees.

This project is successful because the Tobacco Treatment Counselor is embedded in Primary Care and is available to meet with patients as soon as their PCP identifies they are ready to quit. There has been significant "buy-in" by providers who routinely refer patients to the program.

Patient Impact: 384 patients, all payers (10% estimated to quit)

Workforce Impact: 1.0 FTE TCC

Transportation Voucher Program

Rural Health Network of South Central New York



BACKGROUND:

Mobility Management of The Rural Health Network of South Central New York works with LCHP in Otsego and Delaware Counties to strategically distribute vouchers to Medicaid patients in need of transportation not currently covered by Medicaid. This service often helps avoid personal health crises which frequently contribute to unnecessary ED visits and hospital readmissions.

Patient Impact:

Year One - 200 vouchers distributed

Year Two – 350 Vouchers distributed.

Transportation, Companionship, and Case Management

Catholic Charities of Herkimer County



BACKGROUND:

Transportation services will be provided to needy patients, for justified medical and SDoH services/needs not covered by Medicaid Transportation, both inside and outside of Herkimer County for Herkimer County residents

Supplemental transportation services not covered by Medicaid Transport (Pharmacy, groceries)

Other LCHP transportation initiatives have shown opportunities for improved health outcomes when drivers are consistent and a companionship component exists

Patient Impact: 320 Medicaid patients, 1,200 rides annually

Workforce Impact: 1.0 FTE – Project Coordinator plus 3 Per Diem drivers (15 hrs./week)

Youth Mental Health First Aid (MHFA) Training

Chenango Health Network with Family Planning of South Central New York



Background:

Chenango Health Network seeks funding to provide Youth Mental Health First Aid training to Fire Departments, 911 Dispatchers, Emergency Medical Technicians, Medics, Law Enforcement, School Administrators, Teachers, and other individuals on effective handling on mental health situation involving a young person in Delaware County.

Youth Mental Health First Aid is a training course designed to teach individuals methods of asking a young person who may be in the early stages of developing a mental health problem or in a mental health crisis. The training teaches compassion, listening skills, the types of mental health help that is available, and combats the stigma surrounding mental health that prevents many individuals from accessing the help they need.

Patient Impact: Projected 500 Youth in Crisis in Delaware County.